

# RESIDENTIAL GUIDE

Atlas Disposal provides residential recycling, waste collection, and street sweeping services in the City of Rancho Cordova.





Dear Rancho Cordova Resident,

On behalf of Atlas Disposal, we are honored to serve as your new environmental services and street sweeping provider.

Atlas Disposal has been in the waste and recycling industry for over 26 years. With an energetic, local team passionate about recycling, we are highly dedicated to providing you with reliable collection services that serve as a model of effective communication, community engagement, and sustainability. We like to say that we're:

"Large Enough to Meet Your Needs, Small Enough to Care!"

Our company has deep ties to the City of Rancho Cordova and our headquarters are located down the street from City Hall. The Atlas Disposal team has an extensive working knowledge of Rancho Cordova's needs and is dedicated to innovative, community-driven solutions. As a proud sponsor of numerous city events, a member of the Chamber of Commerce, and longtime Magic Maker for the Cordova Community Council, we are committed to supporting and enhancing the quality of life in Rancho Cordova.

Please don't hesitate to reach out to our team with any questions. We are here to serve you!

Sincerely,

Brian Waters, COO

**CONTACT US:** 

916.288.2800 RCCustomerService@atlasdisposal.com





#### **TABLE OF CONTENTS**

General Collection	
Atlas Disposal App	5
Food Waste Recycling	6-7
Recycling	8-9
Bulky Pick-up	10
Additional Services	11-12
Additional Guidelines	13
Household Hazardous Waste (HHW)	14
Payment	15
About Us	16
Collection Calendar	Tear Ou



#### Please follow these guidelines to help ensure collection staff can efficiently service your carts:

- Food waste recycling and trash collection is every week. Recycling collection is every other week. Check the Atlas Disposal App or attached service calender to confirm collection days.
- You must put the correct materials in the correct carts, please use the Atlas Disposal App or the material sections in this guide for information.
- Cart lids must be closed. Carts must be a minimum of 3 feet from each other and 6 feet from cars.
- Do not put recyclables or green waste (like leaves) in bags.
  - Exception: Extra leaves can be bagged and placed outside the cart.
- · Place carts on the street by 6 a.m. on your collection day.
- · Dial Before You Pile! You must schedule a pickup before placing bulky items out for collection.

#### Please visit CityofRanchoCordova.org/RanchoRecycles for more information.

#### On our website, you can:

- 1. View this guide online
- 2. Sign up for text and email service reminders
- 3. Download the Atlas Disposal app
- 4. View your Collection Calendar
- 5. Schedule Bulky Item Pickups





- Schedule Bulky Item Pickups
- · And so much more!



### DOWNLOAD THE APP

#### **FOLLOW US ON SOCIAL MEDIA**













(Weekly Service)

N N

WAST

000



#### FOOD WASTE RECYCLING PROGRAM

- · All organic materials, including food waste, are required to be recycled by State Law.
- · Place food waste, food-soiled paper, and yard waste in your green organics waste cart.
- Atlas Disposal contamination auditors will examine green organics waste carts placed on the street for collection. As required by state law, residents may be subject to fines if unacceptable materials are found in the green organics waste carts during the inspection.

#### WHAT IS FOOD WASTE?

Food waste includes items you usually discard when preparing meals, food scraps from your plate when you are finished with a meal and food-



Composted = Greenhouse Gases Reduced

#### **ACCEPTABLE MATERIALS**

# **FOOD WASTE**







- Food Waste (fruit, vegetables, meat, bones, cheese, etc.)
- Branches less than 4" in diameter
- Cut flowers
- Grass clippings
- House plants
- Leaves\*
- Shrubs

- Weeds
- Wood chips
- Yard trimmings
- Dead plants
- Food-soiled paper
- **Napkins**
- Paper towels
- Coffee filters/tea bags

#### **UNACCEPTABLE MATERIALS**







Film Plastic



Fronds



Dirt/Sod



Waxed-lined Paper

- **≭** Plastic bags
- **≭** Film plastic
- **★** Polystyrene foam
- **X** Palm fronds
- **X** Rocks
- **X** Sod

- **Flowerpots** (ceramic and plastic)
- **X** Pet waste
- **X** Kitty litter
- X Dirt
- \* Household trash
- \* Wax-lined paper products

#### **ACCEPTABLE BAGS**



**BPI** Certified Compostable Bag



Paper Bags

#### **UNACCEPTABLE BAGS**





Regular plastic bags are NOT ALLOWED in your green organic waste cart.



<sup>\*</sup>For more Information about extra leaf Collection. Please reference page 12 of this service guide.



(Biweekly Service)

**SECYCLING** 



#### MIXED RECYCLING PROGRAM

- DO NOT put any DIRTY OR SOILED ITEMS in your recycling cart.
- Make sure your recyclables are **EMPTY**, **CLEAN**, and **DRY** before placing them in your recycling cart.
- CRUSH and FLATTEN materials such as cardboard.
- DO NOT BAG RECYCLABLES. Materials should be kept loose in the container.

#### **EXTRA OR REPLACEMENT CARTS**

Each household may request up to 1 additional blue recycling cart or 1 additional green organics waste cart at no additional charge. Residents may change the size and/or the number of their carts once per year at no additional charge. The size of the trash cart determines your monthly fee.

For more information regarding rates and service changes, please visit CityofRanchoCordova.org/RanchoRecycles.





#### **ACCEPTABLE RECYCLE MATERIALS**



- Mixed Paper: White and colored paper, newspaper, magazines, and catalogs
- Cardboard: Cardboard boxes, cereal boxes, tissue boxes, and egg cartons
- Glass: beverage bottles and food jars

- ✓ Plastics (labeled #1-#7): Milk jugs, rigid plastics, shampoo bottles, trays and flowerpots
- Cans: Metal food cans, aluminum cans, aluminum foil and aerosol cans (empty)
- ✓ Small Scrap Metal: (less than 10 lbs.) All-metal tools (wrenches, pliers, files and aluminum siding)

#### **UNACCEPTABLE RECYCLE MATERIALS**

Baas



Plastic Utensils



Paper Towels







Batteries & Wrappers

- Plastic utensils
- **×** Food
- **X** Liquids
- **X** Hazardous waste
- X Napkins and paper towels
- **X** Hoses
- **Ceramic** (dishes and mugs)
- **≭** Plastic bags

- ★ Wood/Leaves
- ★ Plastic film/wrapper
- **X** Styrofoam
- **X** Packing peanuts
- **X** Clothing
- **X** Batteries\*
- **≭** Electronics\*
- **★** Sharps\*/Medical Waste





<sup>\*</sup>Learn about special collection options for these materials on page 11.

Atlas Disposal offers up to THREE BULKY ITEM PICK-UP appointments per year at no extra charge. Use the Atlas Disposal App or call 916.288.2800 to schedule your pickup before placing items in the street.

#### **ACCEPTABLE MATERIAL**

- **Appliances**
- Barbecues
- Badded leaves
- Branches (maximum 4 inches in diameter and 6 feet in length)
- Carpets
- ✓ Computers, monitors, fax machines, printers, cell phones < and other electronic waste
- ✓ Furniture (chairs, sofas, dining) tables)

- Mattresses (bagged only)
- Microwave ovens
- Plastic pipes (maximum 6 feet in length)
- Televisions
- Tires
- Toys
- Untreated wood (including untreated lumber and disassembled fencing)
- ✓ Lawn mowers (must be empty)

#### **UNACCEPTABLE MATERIAL**

- Automobiles or auto parts
- Boats or boat parts
- Backyard spas
- Batteries of any kind
- Bullets, shells and explosives
- Construction materials (asphalt. \* concrete, dirt, rocks, bricks, sheetrock, roofing material)
- Large tree stumps
- Medical waste
- Pool chemicals
- Propane tanks
- Steel pipes
- \*Hazardous waste of any kind (paint, pesticides, cleaning products, light bulbs, etc.)

\*See page 14 for details on proper disposal of these items.

- Pile must not exceed 10 cubic yards (10'x7'x4').
- · Items must be out by 6 a.m. in front of your house on your scheduled collection day, and no sooner than 24 hours before the pickup.
- Items must be 6 feet from vehicles and 3 feet from carts.
- Do not place items in the gutter, and do not block the sidewalk or road.
- Leaves and grass clippings must be bagged.
- · Property owners or tenants can schedule bulky item pickups.

IT IS ILLEGAL TO THROW **ELECTRONIC WASTE IN THE** TRASH. SCHEDULE A BULKY ITEM PICK-UP FOR DISPOSAL. (TVs, cell phones, computer monitors, etc.)



#### MEDICAL SHARPS



#### **COLLECTION OF HOME-GENERATED SHARPS**

- · To request a sharps container, schedule a pickup, or for more information, call Atlas Disposal at 916.288.2800.
- · Pickups are by appointment only. Do not place sharps containers out for collection without scheduling a pickup.
- Home-generated sharps (syringes, lancets, scalpels, and any needle/ sharp object used for healthcare purposes) must be placed in an approved sharps container. The lid must be secured prior to placing it out for collection.
- Residents also have the option to mail back their sharps for a fee. Please contact Atlas Disposal at 916.288.2800 for more information.

### **USED MOTOR OIL & FILTERS**



ADDITIONAL

ហ

**ERVICES** 

#### **COLLECTION OF USED MOTOR OIL AND FILTERS**

- · To request free oil and oil filter containers, call Atlas Disposal at 916.288.2800.
- · A maximum of 3 gallons of oil will be collected at each pickup.
- Place the oil/oil filter recycling containers on the ground next to your blue recycling or green organics waste cart. Do not place them on or in your cart.
- You may use your own containers if you choose. Oil must be placed in a clear plastic jug with a secured lid (please also tape the lid closed). Oil filters may be placed in a sealed plastic blag (such as a Ziploc).
- Do not place used motor oil in milk cartons.

#### **BATTERY COLLECTION**



#### COLLECTION OF HOUSEHOLD BATTERIES ON COLLECTION DAY

- Only household batteries (dry cell, alkaline, rechargeable, 9V, lithium, etc.) are allowed in this program. Lithium batteries MUST be taped at both ends to reduce the risk of fire.
- Batteries MUST be placed in a sealed plastic bag, (such as Ziploc).
- · Place your sealed bag on top of your recycling container on collection day and it will be removed. No appointment is required.



#### STREET SWEEPING

A portion of your waste rate pays for monthly residential street sweeping. The street sweeper will not be able to service your street where there are parked vehicles and other obstructions, including but not limited to leaves, branches and low-hanging tree limbs. Please visit CityofRanchoCordova.org/ RanchoRecycles to view the street sweeping schedule and map. For best results, please park your vehicle off of the street on your scheduled street sweeping day.



#### **EXTRA LEAF** COLLECTION

Atlas Disposal will collect up to 4 extra bags of leaves on your regular green organic cart collection day at no additional cost. Simply bag your extra leaves in 30-gallon bags and place them next to your green organics cart. Bags must only contain leaves, no other materials are allowed.

#### **HOLIDAY TREE RECYCLING**

Simply put your tree out on the curb on your regular collection day, or cut it up and place it in your green organics waste cart.



Fresh-cut holiday trees



Flocked and artificial trees



#### CART PLACEMENT

Place carts on the street by 6 a.m. on your collection day. Carts must be side-by-side and 3 feet from each other, from the curb and objects like mailboxes and basketball hoops, and 6 feet from larger objects, like cars. Please remove carts from the curb within 12 hours of service.



#### **CART STORAGE**

Carts must be stored in backyards, in a garage, behind a fence or gate, or placed in a location that is not visible from the street.

#### **EXTRA TRASH**

If you have extra trash that will not fit in your cart with the lid closed, please call 916.288.2800 at least 24 hours in advance of your regular collection day to arrange a pickup of the extra trash. A Customer Service representative will provide cost and scheduling information.

#### **MOVING?**

To discontinue service, please call Atlas Disposal at 916.288.2800. Carts should be left in a secure location for the next resident.

#### RECYCLE MORE, REDUCE TRASH **AND SAVE MONEY!**

Atlas Disposal offers 32-gallon, 64-gallon and 96-gallon carts for trash collection. Most Rancho Cordova households can use a 32-gallon trash cart if the recycling and organics waste programs are used correctly. Call Atlas Disposal today at 916.288.2800 to order a smaller trash cart and start saving money!

#### HOUSEHOLD HAZARDOUS WASTE (HHW)

Residents may take household hazardous waste, including batteries, fluorescent bulbs/tubes, used oil/filters, paint, pesticides and cleaning products, to the following facilities at no charge.



#### Kiefer Landfill\*

12701 Kiefer Blvd., Sloughhouse Call 916.875.5555 for hours of operation.

\*This location only accepts antifreeze, batteries, oil, oil filters and paint

#### **North Area Recovery Station**

4450 Roseville Rd, North Highlands Call 916.875.5555 for hours of operation.

#### Sacramento Recycling & Transfer Station

8491 Fruitridge Road, Sacramento Call 916.379.0500 for hours of operation.

#### **Special Waste Collection Center** (SWCC)

9255 Disposal Lane, Elk Grove Call 916.478.2228 for hours of operation.

### **SCAVENGING IS ILLEGAL**

Taking recyclables that have been set out for collection is called scavenging, and it violates both the City of Rancho Cordova Municipal Code and the California Public Resources Code. It is in the best interest of all residents to reduce scavenging.

#### REPORT SCAVENGING (Theft)

If you witness someone other than Atlas Disposal employees removing recyclables from carts, report it by calling the Rancho Cordova Police Department non-emergency line. Reporting it each time it occurs will allow the Police to establish areas that might require special attention.

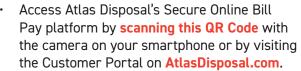
RANCHO CORDOVA POLICE DEPARTMENT NON-EMERGENCY: 916.362.5115

#### THREE CONVENIENT WAYS TO PAY

Beginning January 1, 2025, Rancho Cordova residents will need to begin making their residential solid waste and sweeping payments to Atlas Disposal. Atlas Disposal has a range of convenient bill payment options listed below. Transferring your payments is easy and takes less than 5 minutes, and our team of local customer service representatives is standing by to assist you with this process. If you have any questions or concerns, please contact Atlas Disposal at 916.288.2800 or RCCustomerService@atlasdisposal.com for further assistance.



#### **AUTO-PAY/ONLINE BILL PAY**





PAYMENT

- Select 'Register Now' and enter your account number and access code shown on the letter you received in the mail.
- Enter your email address and password to create your account. You will receive a verification email to complete the account setup.
- Once your account is created, you can set up auto-pay or you can visit this website every month to pay your bill.



### **BANKING BILL PAY**

- Contact your bank to cancel your recurring payments to the previous hauler.
- Set up a **new recurring payment** through your bank to Atlas Disposal. Please contact us if you need any billing details for your bank as part of this process.



#### PAPER BILL PAY

- You will also receive a paper bill by mail that you can pay directly.
- You can pay this bill by check by sending your bill to: Atlas Disposal Industries, LLC PO Box 8631 Pasadena, CA 91109-8608
- You can pay this bill by phone by contacting Atlas Disposal at 916.288.2800.
- · You can pay this bill in person by visiting our office.









Prst Std **US** Postage PAID Sacramento, CA Permit #????

3140 Gold Camp Dr., Ste. 30 Rancho Cordova, CA 95670







#### **ABOUT US**

Atlas Disposal was established in 1998 and is located right here in the City of Rancho Cordova. From the beginning, our approach to providing environmental services has been focused on recycling and keeping material out of the landfill.

Atlas Disposal will begin providing residential services for you on January 1, 2025. Our passionate team of local representatives has deep ties to this community and we are eager to provide you with exemplary service.





916.288.2800 • AtlasDisposal.com RCCustomerService@AtlasDisposal.com







### 2025-2026 COLLECTION CALENDAR

JANUARY 2025								
Sun	Mon	Tue	Wed	Thu	Fri	Sat		
			1	2	3	4		
5	6	7	8	9	10	11		
12	13	14	15	16	17	18		
19	20	21	22	23	24	25		
26	27	28	29	30	31			

FEBRUARY 2025								
Sun	Mon	Tue	Wed	Thu	Fri	Sat		
						1		
2	3	4	5	6	7	8		
9	10	11	12	13	14	15		
16	17	18	19	20	21	22		
23	24	25	26	27	28			

MARCH 2025								
Sun	Mon	Tue	Wed	Thu	Fri	Sat		
						1		
2	3	4	5	6	7	8		
9	10	11	12	13	14	15		
16	17	18	19	20	21	22		
23	24	25	26	27	28	29		
30	31							

APRIL 2025								
Sun	Mon	Tue	Wed	Thu	Fri	Sat		
		1	2	3	4	5		
6	7	8	9	10	11	12		
13	14	15	16	17	18	19		
20	21	22	23	24	25	26		
27	28	29	30					

MAY 2025								
Sun	Mon	Tue	Wed	Thu	Fri	Sat		
				1	2	3		
4	5	6	7	8	9	10		
11	12	13	14	15	16	17		
18	19	20	21	22	23	24		
25	26	27	28	29	30	31		

JUNE 2025								
Sun	Mon	Tue	Wed	Thu	Fri	Sat		
1	2	3	4	5	6	7		
8	9	10	11	12	13	14		
15	16	17	18	19	20	21		
22	23	24	25	26	27	28		
29	30							

JULY 2025								
Mon	Tue	Wed	Thu	Fri	Sat			
	1	2	3	4				
7	8	9	10	11				
14	15	16	17	18				
21	22	23	24	25				
28	29	30	31					
	7 14 21	Mon Tue 1 7 8 14 15 21 22	Mon Tue Wed  1 2 7 8 9 14 15 16	Mon     Tue     Wed     Thu       1     2     3       7     8     9     10       14     15     16     17       21     22     23     24	Mon         Tue         Wed         Thu         Fri           1         2         3         4           7         8         9         10         11           14         15         16         17         18           21         22         23         24         25			

AUGUST 2025									
Sun	Mon	Tue	Wed	Thu	Fri	Sat			
					1	2			
3	4	5	6	7	8	9			
10	11	12	13	14	15	16			
17	18	19	20	21	22	23			
24	25	26	27	28	29	30			
31									

SEPTEMBER 2025								
Sun	Mon	Tue	Wed	Thu	Fri	Sat		
	1	2	3	4	5	6		
7	8	9	10	11	12	13		
14	15	16	17	18	19	20		
21	22	23	24	25	26	27		
28	29	30						

OCTOBER 2025								
Sun	Mon	Tue	Wed	Thu	Fri	Sat		
			1	2	3	4		
5	6	7	8	9	10	11		
12	13	14	15	16	17	18		
19	20	21	22	23	24	25		
26	27	28	29	30	31			

NOVEMBER 2025								
Sun	Mon	Tue	Wed	Thu	Fri	Sat		
						1		
2	3	4	5	6	7	8		
9	10	11	12	13	14	15		
16	17	18	19	20	21	22		
23	24	25	26	27)	28	29		
30								

DECEMBER 2025								
Sun	Mon	Tue	Wed	Thu	Fri	Sat		
	1	2	3	4	5	6		
7	8	9	10	11	12	13		
14	15	16	17	18	19	20		
21	22	23	24	25)	26	27		
28	29	30	31					

JANUARY 2026							
Sun	Mon	Tue	Wed	Thu	Fri	Sat	
				1	2	3	
4	5	6	7	8	9	10	
11	12	13	14	15	16	17	
18	19	20	21	22	23	24	
25	26	27	28	29	30	31	

FEBRUARY 2026							
Sun	Mon	Tue	Wed	Thu	Fri	Sat	
1	2	3	4	5	6	7	
8	9	10	11	12	13	14	
15	16	17	18	19	20	21	
22	23	24	25	26	27	28	
2026 CALENDAR							

### RECYCLING SCHEDULE

Scan the QR code with your smartphone to find out if you have A or B week recycling collection.



- A Week Recycling A Tree Recycling
- B Week Recycling B Tree Recycling
- Holiday (No Collection)







916.288.2800 • AtlasDisposal.com RCCustomerService@AtlasDisposal.com





### THREE CONVENIENT WAYS TO PAY



#### **AUTO-PAY/ONLINE BILL PAY**

- Access Atlas Disposal's Secure Online Bill Pay platform by scanning this QR
   Code with the camera on your smartphone or by visiting the Customer Portal on
   AtlasDisposal.com.
- Select 'Register Now' and enter your account number and access code. Call us at 916.288.2800 to get your account information.
- Enter your **email address and password** to create your account. You will receive a verification email to complete the account setup.
- Once your account is created, you can set up auto-pay or you can visit this website
  every month to pay your bill.



### 2

#### **BANKING BILL PAY**

- Contact your bank to cancel your recurring payments to the previous hauler.
- Set up a **new recurring payment** through your bank to Atlas Disposal. Please contact us if you need any billing details for your bank as part of this process.

## 3

#### PAPER BILL PAY

- You will also receive a paper bill by mail that you can pay directly.
- You can pay this bill by check by sending your bill to: Atlas Disposal Industries, LLC PO Box 8631 Pasadena, CA 91109-8608
- You can pay this bill by phone by contacting Atlas Disposal at 916.288.2800.
- You can pay this bill in person by visiting our office.

### STAY UP TO DATE

We encourage you to download the Atlas Disposal app to stay informed and have access to a range of helpful collection features.

- Personalized Collection Reminders
- Schedule Bulky Item Pickups
- Pay Your Bill
- "What Goes Where?" Lookup Tool
- Report Service Issues
- And so much more!



**DOWNLOAD THE ATLAS APP** 

