



3140 Gold Camp Dr., Ste. 30  
Rancho Cordova, CA 95670  
916.288.2800

YOUR ACCOUNT #	
ACCESS CODE	

**SERVICE ADDRESS:**

## IMPORTANT INFORMATION REGARDING YOUR RESIDENTIAL SOLID WASTE AND SWEEPING SERVICE

Dear Rancho Cordova Resident,

Starting January 1, 2025, Atlas Disposal will begin serving as the City of Rancho Cordova's new residential garbage collection, recycling, and street sweeping services provider. Other than seeing new trucks on the street, your services will remain unchanged with the same range of standard collection services that Rancho Cordova residents expect:

- **Same (3) three bulky item pickup appointments every year**
- **Same garbage, recycling, and organics waste carts**
- **Same collection days**
- **Same street sweeping schedule**
- **Same pickup services for batteries, motor oil, sharps, and holiday trees**

As a local, independent hauler based right here in Rancho Cordova, we are thrilled to serve our community. From our new Atlas Disposal app to our expanded local call center, we have been hard at work ensuring that we are ready to meet your needs and provide you with high-quality service.

Please do not hesitate to reach out to our team with any questions. We are here to serve you!

Thank you,

Brian Waters, COO

### WHAT DO RESIDENTS NEED TO DO?

Atlas Disposal has the same convenient bill payment options as your current hauler.

However, if you want to **maintain automatic payment methods, you will want to act prior to January 1, 2025.**

- If you utilize **auto pay or online bill payment with your current hauler, refer to #1** on the backside of this letter to establish it with Atlas Disposal.
- If you are **paying your current trash bill via your bank, refer to #2** on the backside of this letter to ensure that payments will be directed to Atlas Disposal and discontinued for your current hauler.
- If you receive a **paper bill from your current hauler, you don't have to do anything.** You will receive your bill in the mail just as you have previously.

**Transferring your payments is easy and takes less than 5 minutes** and our team of local customer service representatives is standing by to assist you with this process. If you have any questions or concerns, please contact Atlas Disposal at **916.288.2800**, visit the Customer Portal on **AtlasDisposal.com** or email **RCCustomerService@AtlasDisposal.com** for further assistance.

# THREE CONVENIENT WAYS TO PAY

## 1 AUTO-PAY/ONLINE BILL PAY

- Access Atlas Disposal's Secure Online Bill Pay platform by **scanning this QR Code** with the camera on your smartphone or by visiting the Customer Portal on **AtlasDisposal.com**.
- Select '**Register Now**' and enter your account number and access code shown on the front of this letter.
- Enter your **email address and password** to create your account. You will receive a verification email to complete the account setup.
- Once your account is created, you can **set up auto-pay** or you can **visit this website every month** to pay your bill.



## 2 BANKING BILL PAY

- Contact your bank to **cancel your recurring payments** to the previous hauler.
- Set up a **new recurring payment** through your bank to Atlas Disposal. Please contact us if you need any billing details for your bank as part of this process.

## 3 PAPER BILL PAY

- You will also receive a paper bill by mail that you can **pay directly**.
- You can pay this bill **by check** by sending your bill to:  
Atlas Disposal Industries, LLC  
PO Box 8631  
Pasadena, CA 91109-8608
- You can pay this bill **by phone** by contacting Atlas Disposal at 916.288.2800.
- You can pay this bill **in person** by visiting our office.

## STAY UP TO DATE

In December you will receive your 2025 Residential Service Guide which contains a tear-away calendar and comprehensive information on your new services. We encourage you to download the Atlas Disposal app to stay informed and have access to a range of helpful collection features:

- **Personalized Collection Reminders**
- **Schedule Bulky Item Pickups**
- **Pay Your Bill**
- **"What Goes Where?" Lookup Tool**
- **Report Service Issues**
- **And so much more!**



DOWNLOAD THE ATLAS APP

